

Chapter 5.2

Integrated Policy for Quality, Food Safety, Environment and Social Ethics

“Agrumaria Corleone”, in order to provide evidence of its commitment to the implementation of an integrated management system and to the continuous improvement of its effectiveness, has established that activities must be carried out pursuing the satisfaction of interested parties (customers, external environment, community), of the organization’s employees and of internal needs.

With reference to the main company processes aimed at the processing of fresh fruit and the juices derived from it, the objectives inherent in the adopted company policy are:

- To provide a wholesome, safe product with high quality standards
- To guarantee the legality and authenticity of the product, with particular reference to the specific requirements agreed with customers and to the origin of the product
- To offer the customer high production flexibility, both in terms of delivery times and product
- To operate in compliance with all laws, regulations and standards applicable to the company’s products, processes and services. In addition to the above requirements, or in the absence of specific laws and/or provisions, the organization may define internal management standards that reflect the spirit of continuous improvement
- To pursue fair business practices, preventing any form of corruption and practicing fair competition
- To pursue the full satisfaction of all interested parties by respecting the above objectives and also ensuring maximum satisfaction in communication, both during contractual phases and in the event of complaints
- To prevent any form of pollution and minimize the waste of water and energy resources, as well as to reduce or prevent environmental impact in all production phases by favoring reuse, recycling of materials, separate waste collection and, in any case, proper waste disposal, as well as ensuring adequate monitoring of significant environmental parameters, in order to continuously improve the effectiveness of the integrated system
- To involve and raise awareness among all personnel, so that each employee is aware of their role within the company both with reference to objectives related to product safety and quality and with reference to environmental objectives
- To inform and raise awareness among interested parties by communicating its commitment to environmental protection and social responsibility, requesting, where possible, compliance
- To prevent and eliminate any form of discrimination of personnel in recruitment, hiring, training, remuneration recognition and professional growth, also respecting all workers’ rights provided for by the application of the national collective labor agreement and at the same time enhancing human resources by implementing improvement plans that take into account the needs and expectations of all employees
- To guarantee workers a safe and healthy working environment by identifying every form of hazard and minimizing the probability of occurrence and the extent of resulting damage, pursuing for this purpose a careful policy of monitoring, maintenance and control of infrastructures, means and equipment

To implement these policies, “Agrumaria Corleone” has established and maintains an effective integrated management system for quality, food safety and environment, developed in synergy with all company functions and based on the requirements of the international reference standards UNI EN ISO 9001:2015, UNI EN ISO 22000:2018, BRC rev. 9 and UNI EN ISO 14001:2015 and on the requirements required by Halal and Kosher certifications.

Furthermore, Agrumaria Corleone, in order to promote sustainable production within its supply chain, has decided to adopt the FSA (Farm Sustainability Assessment) standard for evaluating the sustainability of its suppliers. To this end, the organization has prepared and applies with FSA-qualified suppliers the quality manual “Farm Sustainability Assessment (FSA)” in the current revision and the related procedures.

The dissemination of the Policy is ensured by constant information and involvement of company employees. This document is displayed both in the offices and in the company plant, and it is the primary internal reference for the implementation of the Integrated Management System.

Management also undertakes to communicate its commitment to quality and the environment to interested parties by sending this document to customers and suppliers. Furthermore, the posting of this document in significant areas of the site will ensure adequate information for any external visitor.

During management review, the achievement of defined targets and objectives will be monitored through the control of significant parameters that will be identified within the company’s processes and activities, in order to comply with the logic of monitoring the improvement of the effectiveness of the Integrated System for product quality, food safety and environment. Furthermore, the policy and the primary objectives stated therein must be subject to verification of adequacy with reference to company processes, applicable legislation as well as any internal standards.

The authority for compliance with the requirements prescribed in the Integrated Management System documentation is administered in my name by the Quality, Food Safety and Environment Management System Manager and by the Environmental Management System Manager, who have the necessary authority, autonomy and responsibility to ensure that the requirements are achieved and maintained, and who therefore represent me in this regard.

President
V. Corleone