

 AGRUMARIA CORLEONE S.p.A. succhi, aromi, essenze	Quality Management Manual <i>Leadership</i>	MGQA SEZ. 5
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Integrated Policy

Quality, Food Safety, Environment and Social Ethics

“Agrumaria Corleone”, in order to provide evidence of its commitment to implementing an integrated management system and to continuously improving its effectiveness, has established that activities must be carried out with the aim of satisfying interested third parties — customers, the external environment and the community — as well as the organization’s employees and internal needs.

With reference to the main company processes aimed at processing fresh fruit and the juices derived from it, the objectives inherent in the adopted company policy are:

- ✓ To provide a wholesome, safe product with high quality standards.
- ✓ To guarantee the legality and authenticity of the product, with particular reference to the specific requirements agreed with customers and to the origin of the product.
- ✓ To offer the customer high production flexibility, both in terms of delivery times and product requirements.
- ✓ To operate in compliance with all laws, regulations and standards applicable to the company’s products, processes and services. In addition to the aforementioned requirements, or where no specific laws and/or provisions exist, the organization may define internal management standards that reflect the spirit of continuous improvement.
- ✓ To pursue fair business practices, preventing any form of corruption and practicing fair competition.
- ✓ To pursue the full satisfaction of all interested third parties by respecting the above objectives and also ensuring maximum satisfaction in communication, both during the contractual phase and in the event of complaints.
- ✓ To prevent all forms of pollution and minimize the waste of water and energy resources, as well as to reduce or prevent environmental impact at all stages of production, favouring approaches based on reuse, recycling of materials, separate waste collection and, in any case, proper waste disposal. The company also ensures adequate monitoring of significant environmental parameters in order to continuously improve the effectiveness of the integrated system.
- ✓ To involve and raise awareness among all personnel, so that each employee is aware of their role within the company, both with reference to objectives related to product safety and quality and to environmental objectives.
- ✓ To inform and raise awareness among interested third parties by communicating its commitment to environmental protection and social responsibility, requesting compliance where possible.
- ✓ To prevent and eliminate all forms of discrimination against personnel during selection, recruitment, training, remuneration recognition and professional development, while also respecting all workers’ rights provided for by the application of the National Collective Labour Agreement and, at the same time, enhancing human resources by implementing improvement plans that take into account the needs and expectations of all employees.
- ✓ To guarantee workers a healthy and safe working environment by identifying all forms of hazard and minimizing the likelihood of occurrence and the extent of resulting damage, pursuing to this end a careful policy of monitoring, maintenance and control of infrastructures, vehicles and equipment.

To implement these policies, “Agrumaria Corleone” has established and maintains an effective integrated quality, food safety and environmental management system developed in synergy with all company functions and based on the requirements of the relevant international standards FSSC 22000, UNI EN ISO 14001:2015, and on the requirements of Halal and Kosher certifications. Furthermore, in order to promote sustainable production within its supply chain, Agrumaria Corleone has decided to adopt the FSA — Farm Sustainability Assessment — standard for evaluating the sustainability of its suppliers. To this end, the organization has drafted and applies, with FSA-qualified suppliers, the quality manual “Farm Sustainability Assessment — FSA”, current revision, and the related procedures.

The dissemination of the Policy is ensured through constant information and the involvement of the company’s employees. This document is displayed both in the offices and at the company’s plant, and represents the main internal reference for the implementation of the Integrated Management System.

Management also undertakes to communicate its commitment to quality and the environment to interested third parties by sending this document to customers and suppliers. Furthermore, the display of this document in significant areas of the site will ensure adequate information for any external visitor.

During the management review, the achievement of the defined targets and objectives will be monitored through the control of significant parameters identified within the processes and activities carried out by the company, with the aim of respecting the principle of controlling the improvement of the effectiveness of the Integrated Product Quality, Food Safety and Environmental System. Furthermore, the policy and the primary objectives stated therein must be subject to verification of their adequacy with reference to company processes, applicable legislation and any internal standards.

The authority to ensure compliance with the provisions of the Integrated Management System documentation is administered on my behalf by the Integrated Quality, Food Safety and Environmental Management System Manager and by the Environmental Management System Manager, who have the necessary authority, autonomy and responsibility to ensure that the requirements are achieved and maintained, and who therefore represent me in this regard.

The President
V. Corleone