

Chapter 5.2

Integrated policy


Quality, food safety, environment and social ethics

To provide evidence of its commitment to the implementation of an integrated management system and to the continuous improvement of its effectiveness “**Agrumaria Corleone**” has defined that the activities must be conducted pursuing the satisfaction of the interested third parties (clients, external environment, citizens), employees of the organisation and internal needs.

With reference to the key business processes finalised at processing fresh fruit and the juices derived from it, the intrinsic goals of the adopted business policy are:

- √ Provide a healthy, safe product with high quality standards.
- √ Guarantee the legality and authenticity of the product, with reference to the specific requirements agreed with the clients and product origin.
- √ Offer the client elevated production flexibility, in terms of delivery times and product.
- √ Operate respecting all the laws, rules and regulations applicable to the products, processes, and services of the company. In addition to the aforementioned requirements or in the case in which laws and/or specific devices do not exist, the organisation can define internal management standards to reflect the spirit of continuous improvement.
- √ Follow correct business practices, preventing any form of corruption, and practicing fair competition. Pursue the full satisfaction of all third parties involved respecting the objectives above and ensuring maximum satisfaction in communication, at the contract phase and in case of complaints.
- √ Prevent any form of pollution and minimise the waste of water and energy resources, as well as reduce or prevent the environmental impact in all phases of production, favouring logics of reuse, recycling of materials, separate waste collection and in any case correct disposal of waste, as well as ensure suitable monitoring of the significant environmental parameters, to continuously improve the efficiency of the integrated system.
- √ Involve and raise awareness among all staff, so that each employee is aware of their role within the business environment in relation to the product safety and quality objectives and the environmental objectives.
- √ Inform and raise awareness among the interested third parties communicating its commitment to protecting the environment and social responsibility requesting, where possible, compliance.
- √ Prevent and eliminate any form of discrimination of staff during selection, recruitment, training, wage and professional development, respecting all workers’ rights provided for by the application of the National Collective Labour Agreement and, at the same time, enhancing human resources by implementing improvement plans that consider the needs and expectations of all employees.
- √ Guarantee workers a healthy and safe work environment by identifying any form of hazard and minimising the probability of occurrence and the entity of the consequent damage, pursuing an attentive policy of monitoring, maintenance and control of the infrastructures, means and equipment.

To implement these policies “**Agrumaria Corleone**” has established and maintains an effective integrated quality, food safety and environment management system developed in synergy with all the business departments and based on the requirements of the international standards of reference UNI EN ISO 9001/2015, BRC rev. 9 and UNI EN ISO 14001/2015 and on the requirements of the religious Halal and Kosher certifications.

 AGRUMARIA CORLEONE S.p.A. <small>succhi, aromi, essenze</small>	Manuale Gestione Qualità <i>Leadership</i> <i>Rifer. Norma UNI EN ISO 9001 e 14001 ed 2015: requisito 5</i>	MGQA SEZ. 5 Pag. 2 di 9
<p>Furthermore, to promote sustainable production within its procurement chain Agrumaria Corleone has decided to adopt the FSA (Farm Sustainability Assessment) standard to assess the sustainability of its suppliers.</p> <p>Dissemination of the Policy is ensured by constant information and involvement of company staff. This document is posted at the offices and company plant and is the first internal reference for the implementation of the Integrated Management System.</p> <p>The management team undertakes to communicate to all interested third parties its commitment to quality and the environment by sending this document to clients and suppliers. Furthermore, posting of this document in significant points of the site will guarantee appropriate information to any outside patron.</p> <p>The review stage will monitor the achievement of defined targets and objectives, through the control of significant parameters which will be identified within the scope of the processes and activities conducted by the company, to respect the logic of monitoring the improvement of effectiveness of the Integrated Product Quality, Food safety and Environment system.</p> <p>Furthermore, the policy and primary objectives declared therein, must be subject to adequacy verification in relation to the business processes, to the applicable legislation and to any internal standards.</p> <p>The authority for compliance with the documentation of the Integrated Management System is administered on my behalf by the Head of the Integrated Quality, Food Safety and Environment Management System and by the Head of the Environmental Management System, who have the necessary authority, independence and responsibility to ensure that the requirements are met and maintained, and thereby represent me.</p> <p style="text-align: right;"><i>The Sole Director</i> <i>P. Corleone</i></p>		